

Split System Warranty Statement

TOYOTOMI USA, INC., ("Toyotomi") warrants each product and any parts therefore sold by it to be free from defects in materials or workmanship under normal use and service when properly installed by a properly licensed contractor for a period of TWELVE (12) months from the date of retail purchase, subject to the following terms and conditions:

WHAT IS COVERED: Product or any parts and labor* thereof which are defective in materials or workmanship. Exception: the remote control is only covered for NINETY (90) days from date of retail purchase.

WHAT IS NOT COVERED: (1) This warranty does not extend to any defect due to the negligence of others: failure to install, operate or maintain the unit in accordance with installation instructions (operating and maintenance instructions are furnished with each new unit); unreasonable use, accidents, alteration, use of unauthorized or non-standardized TOYOTOMI parts and accessories; electrical malfunction, i.e. resulting from large power surges, short circuit, etc.; incorrect installation; or repair by anyone other than a service facility specified by TOYOTOMI.

(2) Normal wear and tear of parts, including hoses, wires, drain hoses, accessories and batteries.

WHO IS COVERED: The original retail purchaser.

WHAT WE WILL DO: TOYOTOMI will either repair or replace, at its option, all defective parts free of charge that are covered by this limited warranty, through your nearest authorized dealer or distributor of TOYOTOMI products.

WHAT YOU MUST DO FOR WARRANTY SERVICE: You must return the defective Product or Part to any authorized dealer or distributor of TOYOTOMI with this LIMITED WARRANTY and a copy of your bill of sale or credit card charge receipt or other documents evidencing the date of the Products purchase. If service is not available locally, please contact our CUSTOMER SERVICE DEPARTMENT at:

TOYOTOMI USA, INC.
604 Federal Road, Brookfield CT 06804
(203) 775-1909

THE FOREGOING EXPRESSES ALL OF TOYOTOMI'S OBLIGATIONS AND LIABILITIES WITH RESPECT TO THE QUALITY OF PRODUCT FURNISHED BY IT. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. TOYOTOMI SHALL NOT BE LIABLE FOR THE LOSS OF USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES RESULTING FROM OR ATTRIBUTABLE TO DEFECTS IN THE PRODUCT.

No one other than TOYOTOMI has the authority to extend or modify the terms of this Limited Warranty in any manner whatsoever.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so these limitations or exclusions may apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

In addition to the TWELVE (12) month parts & labor warranty period stated above, an additional four (4) year extended part warranty (for a total of 5 years from date of retail purchase), without labor coverage, is offered for the following:

- Parts** (with exception to items listed in WHAT IS NOT COVERED)

NOTE: THE EXTENDED WARRANTY POLICY IS APPLICABLE ONLY FOR THE REPLACEMENT OF THE ORIGINAL FACTORY-INSTALLED PARTS THAT HAVE FAILED WITHIN THE TIME LIMITATIONS AS INDICATED. REPLACEMENT PARTS ARE WARRANTED FOR THE REMAINDER OF THE PRODUCT'S ORIGINAL WARRANTY PERIOD.

* Labor rates are paid at Toyotomi's posted warranty rates.

** Cabinet parts (such as front panel, side panels, top panels and back panels) should be inspected prior to installation for poor finish or fit between panels. Dents and scratches or breakage or cracks that are the result of shipping and handling or installation are not covered under the above warranty.